



Learning from Recent Disasters

North Carolina

Best practices and lessons learned
as of January 23, 2019





Project Overview

Review recovery efforts and identify best practices that will lead to more resilient communities and capabilities.

- Stafford Act Programs
- Other Programs
- Disaster Recovery Framework
- Resilient Redevelopment Plans

CO-EVALUATION

Program Evaluation

Timeline of activities and milestones

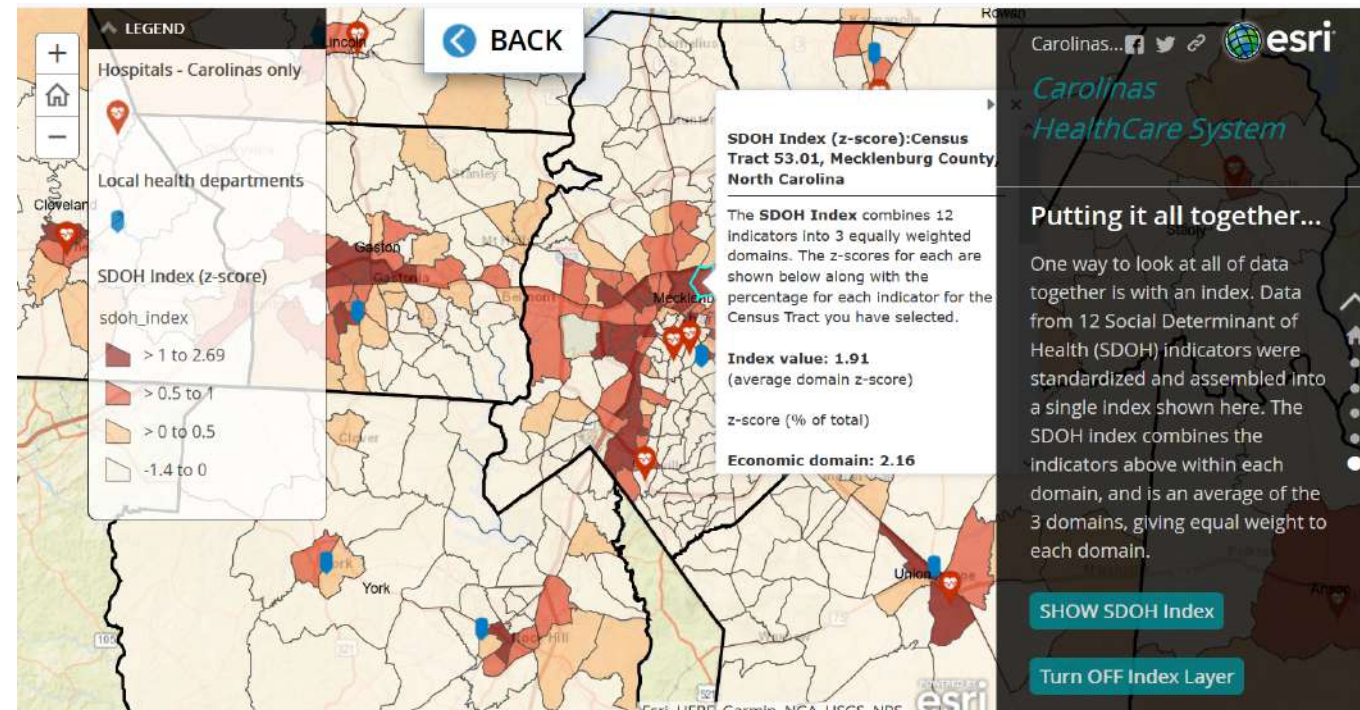
Logic models for each recovery program

Review available data for themes

Process Evaluation

Implementation and integration of plans

Coordination and Communication



Program Evaluation

1. What was expected to happen?
2. What actually happened?
3. What went well and why?
4. What can be improved and how?



Programs



OBSTACLES

- Program capacity
- Program development
- External requests



OPPORTUNITIES

- Additional permanent staff
- Develop supportive tools
- Training



STRUCTURE

- Coordination
- Communication
- Strategic planning
- Direction

Process Evaluation

- Response > Recovery
- Public Information and Outreach
- Finance and Administration
- Government Relations
- Resilient Redevelopment Plans
- Recovery Support Functions



RECOVERY FRAMEWORK

Review application of each Recovery Support Function (RSF) across programs, processes and its impact at the local level.

- 12 Recovery Support Functions
- Designed to support National RSFs
- In what ways did we add value at the local level?
- Implementing plans > practice



2018

NORTH CAROLINA

DISASTER RECOVERY FRAMEWORK



NORTH CAROLINA EMERGENCY MANAGEMENT



CONNECT

—
Jessica Southwell, MPH
NC Office of Resiliency and Recovery
Division of Emergency Management
NC Department of Public Safety

Jessica.Southwell@ncdps.gov

